

## Louisiana Department of Education Dispute Resolution Comparison Chart

Questions	IEP Facilitation	Mediation	Informal ERP	State Complaint And Formal ERP	Due Process Hearing
Who can initiate the process?	Parent or Local School District or Public Agency, but must be voluntary for both	Parent or Local School District or Public Agency, but must be voluntary for both	Parent or Local School District or Public Agency, but must be voluntary for both	Any individual or organization, including those from out of state	Parent or Local School District or Public Agency
What is the time limit for filing?	None specified	None specified	One year of when the party knew or should have known of the problem	One year of when the party knew or should have known of the problem	One year from date of the alleged violation
What issues can be resolved?	The contents of an IEP	Same as due process complaint, including matters arising prior to the filing of a due process complaint	Alleged violations of IDEA and State and Federal implementing regulations	Alleged violations of IDEA and State and Federal implementing regulations	Any matter related to the identification, evaluation, or educational placement or provision of free appropriate public education (FAPE)
What is the timeline for resolving issues?	None specified	None specified	Fourteen days from receipt of informal complaint unless extension granted upon joint request of both parties	Forty-five days from end of the ERP unless a specific extension is granted	Forty-five days from the end of the resolution period unless specific extensions to the timeline are granted
Who resolves the issues?	IEP Team (Decisions are made by consensus.) The neutral IEP facilitator does not participate in any way in decisions.	Parent and Local School District or Public Agency with a mediator. The process is voluntary and both parties must agree to any resolution.	Parent and Local School District or Public Agency by agreement. If not, parent may proceed directly to formal complaint or due process.	LDE Complaint Investigator	Hearing Officer